



ZOOM VIDEO CONFERENCING SERVICE | INSTRUCTIONS FOR PARTICIPATING TO ONLINE GUIDANCE

Welcome to participate to online guidance in Zoom video conferencing service!

You can participate to Zoom online guidance at any location. You need a computer, smart phone or tablet. Please ensure that you have:

- reliable internet connection
- camera for sharing your video
- microphone
- headset/speaker

1. Download Zoom application

Participating to Zoom online guidance is the easiest if you download a free **zoom.us-application**. The application is available as desktop application (Zoom Client for Meetings) and for iOS, iPadOS or Android mobile devices. (Zoom Mobile Apps). We recommend that you download the **desktop application** to your PC or to other devices, that has a large enough screen for a smooth user experience.



[Download the application on Jamk Dowload Center.](#)

Open the application by opening the installation file and follow the instructions by the installation programme.

Zoom Client for Meetings

The web browser client will download automatically when you start or join your first Zoom meeting, and is also available for manual download [here](#).

[Download](#)

Version 5.6.4 (765)

Or, for Macs with Apple Silicon chips, click [here](#) to download

Zoom Mobile Apps

Start, join and schedule meetings; send group text, images and push-to-talk messages on mobile devices.



2. Testing the application



After downloading and installing the Zoom application, [test the application and your devices by joining a test meeting.](#)

Join Meeting Test

Test your internet connection by joining a test meeting.

Join

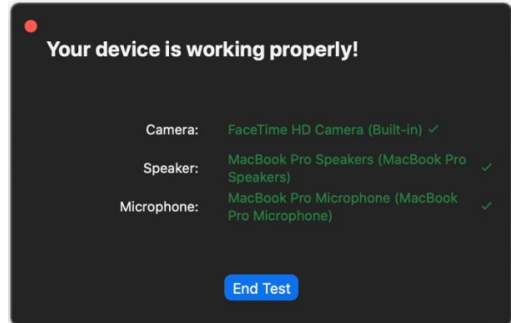
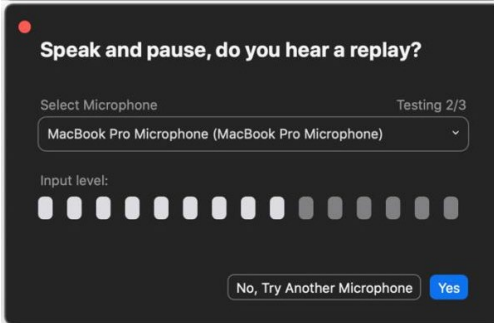
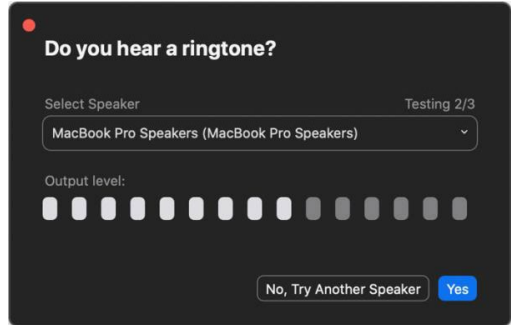
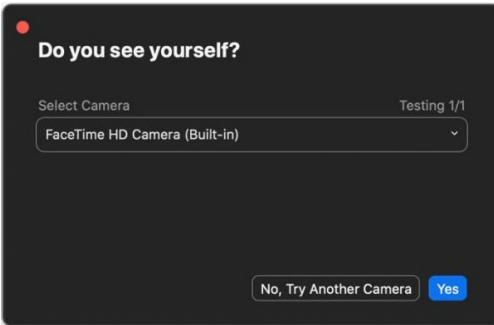
If you are unable to join the meeting, visit [Zoom Support Center](#) for useful information.

Choose "Join". If you have not opened zoom.us application, choose "Allow" or "Open link" to the following questions...

- *Do you want to allow this page to open "zoom.us"?*
- *This link needs to be opened with an application tai*
- *Allow this site to open the zoom link with zoom.us*

...to open the application.

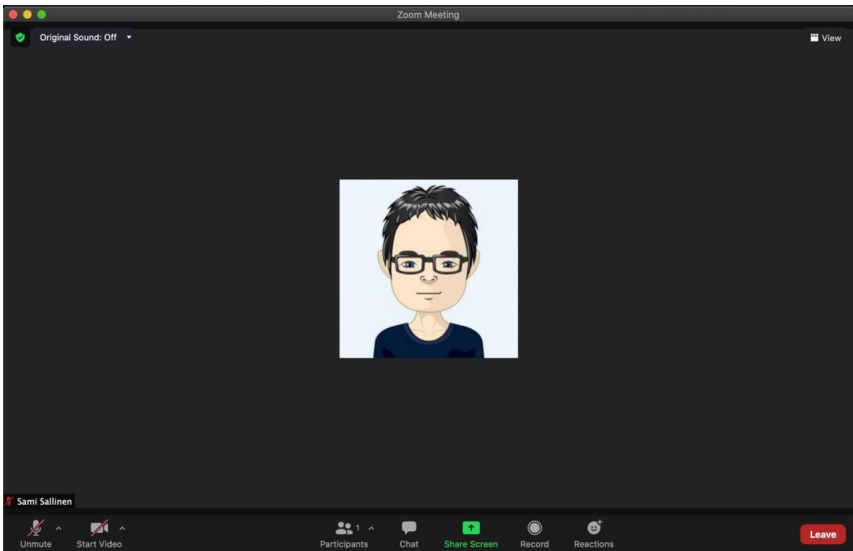
After opening the application, you will see a preview of your video (if the device you are using has a camera). Up next the application will guide you to test your video, microphone, and headset/speaker. After these tests, you will enter to a test meeting.



Reply to the questions in suitable way and if necessary, finally choose "Join with Computer Audio", if you are using the desktop application. The view is different if you are using a mobile application.



The following view will open after joining to the test meeting:



- You can find the meeting information by pressing the green **shield button** in the upper left corner of the meeting screen.
- In the middle of the screen, you can see the view of your camera (if you have allowed to use the camera).
- The **Mute** and **Share video buttons** are in the bottom left corner.
- You can view the application's audio and video settings from the arrows next to the buttons.
- The **Chat button** will display a chat window on the right. If you have audio issues, you can communicate with chat instead.
- You can leave from the meeting by pressing the red **Leave button** on the tool bar.

Take your time to test all the features, and finally leave the test meeting.

3. Joining to Zoom online guidance

You can join to Zoom online guidance in different ways and with different devices. If you have a Zoom username, you can log in to Zoom. However, you can also join to a Zoom meeting without logging in. You have received **a confirmation e-mail** after booking your guidance appointment, which includes **a direct link to joining to the Zoom online guidance**.



30 March 2022

14:00 - 14:30

(UTC+02:00) Helsinki, Kyiv, Riga, Sofia, Tallinn, Vilnius



<https://jamk.zoom.us/j/68786398129>



Click the link in the confirmation e-mail. The link will open in browser in a page that opens the Zoom application and the Zoom meeting, where you can participate to the online guidance.

If you have not opened the zoom.us application before, reply "Allow" to question "Do you want to allow this page to open "zoom.us.app"?" (or reply "Open link" to message "This link needs to be opened with an application") to open the application. If you do not see this window, press "Launch Meeting".

A screenshot of a browser permission dialog box. The text inside the dialog reads: "Do you want to allow this page to open 'zoom.us.app'?". At the bottom right of the dialog, there are two buttons: "Cancel" and "Allow".

Do you want to allow this page to open "zoom.us.app"?

Cancel Allow

A screenshot of a white rectangular box containing text and a button. The text reads: "Click **Allow** on the dialog shown by your browser" and "If you don't see a dialog, click **Launch Meeting** below". Below the text is a blue rounded rectangular button with the text "Launch Meeting" in white.

Click **Allow** on the dialog shown by your browser
If you don't see a dialog, click **Launch Meeting** below

Launch Meeting

After joining to a Zoom meeting, you will be received to **Waiting Room** first, where you will be admitted to the online guidance in the beginning of your appointment.

Additional material

For further information, you can watch short tutorials about joining to a Zoom meeting and how to configure audio and video settings.

- [How To Join a Zoom Meeting](#)
- [How To Configure Your Zoom Meeting Audio/Video](#)
- [How To Zoom \(YouTube playlist\)](#)
- [Getting started guide for new users \(zoom.us\)](#)