



TESSU²

Promotion of transdisciplinary guidance and collaboration skills in One-Stop Guidance Centers

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Leverage from
the EU
2014–2020

Background and aims

- TESSU2 continues where the TESSU – Together for Guidance and Counselling (ESF) -project (2015–2019) ended
- The One/Stop Guidance Centers form a key principle in Finland’s delivery of the Youth Guarantee since 2014
- The Centers act as low threshold meeting places and offer young people under 30 years personal advice, guidance and transdisciplinary support at one single service point
- Today, more than 70 One-Stop Guidance Centers operate in different municipalities around Finland, forming a national network



Promotion of transdisciplinary guidance and collaboration skills in One-Stop Guidance Centers:

Background and aims:

Among the strategic goals in Finland as well as in the EU, the support of the well-being of young people, extension of education and work careers, preventing exclusion and promoting lifelong learning, lies on the agenda. Across Finland there are about 70 One-Stop Guidance Centers where professionals of the public, private and third sectors provide guidance and services with a low threshold to up to 30-year olds, regarding employment, studying, everyday life skills and health issues.

The TESSU2-project helps to develop the Centers' activities to improve the availability and quality of services. TESSU2 has directed multifaceted efforts towards the Centers to support and promote the creation of transdisciplinary guidance, collaboration skills and knowledge.

Activities and methods:

TESSU2 offers customized training, development and consultation services based on needs' assessments with a holistic approach. The activities and methods emphasize collegial learning and dialogue as well as tacit and explicit knowledge creation and sharing. By a dialogical approach based on an equal engagement, the professionals can learn from each other and collectively observe and evaluate taken actions and operations. An action-based approach is often utilized in training activities, involving interactive techniques in order to understand various experiences of the organization. The Centers' head coordinators are given support by being provided both training and collegial mentoring focusing on issues of leadership.

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Outcomes and insights

The multifaceted efforts provided by TESSU2 have generated diverse products, methods and practices that will be published in an open online publication. Developing guidance services that the Centers offer in interdisciplinary, responsive, and innovative manners, recognizing the actual needs of the customers, has been a fundamental outcome. The training and development have strengthened interdisciplinary collaboration competencies and interdisciplinary intellectual capital among the Centers' personnel. Their learning and collegial support, within and across Centers, networks, and regions, as well as supporting the Centers' head coordinators, have been essential to fully reach the potential of transdisciplinarity in genuinely customer driven services.

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Promotion of transdisciplinary guidance and collaboration skills in One-Stop Guidance Centers:

Outcomes and insights:

The multifaceted efforts provided by TESSU2 have generated diverse products, methods and practices that will be published in an open online publication.

Developing guidance services that the Centers offer in interdisciplinary, responsive, and innovative manners, recognizing the actual needs of the customers, has been a fundamental outcome. The training and development have strengthened interdisciplinary collaboration competencies and interdisciplinary intellectual capital among the Centers' personnel.

Peer learning and collegial support, within and across Centers, networks, and regions, as well as supporting the Centers' head coordinators, have been essential to fully reach the potential of transdisciplinarity in genuinely customer-driven services.

Promotion of transdisciplinary guidance and collaboration skills in One-Stop Guidance Centers

TESSU2 Services for One-Stop Guidance Centres

- Peer learning and collegial support across Centers
- Supporting the Centers' head coordinators
- Developing guidance services that the Centers offer in interdisciplinary, responsive, and innovative manners
- Recognizing the actual needs of the customers
- Strengthening interdisciplinary collaboration competencies and interdisciplinary intellectual capital among the Centers' personnel
- Providing training and development
- Generating diverse products, methods and practices

Background and aims

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TESSU2

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Towards genuine
transdisciplinary co-
operation and
guidance
competences in One-
Stop guidance
Centres

- helps the One-Stop Guidance Centers to **assess and improve the personnel's ability** to provide services and guidance competence
- helps the Centers to develop their activities, so that **transdisciplinary cooperation creates an integrated operating method and culture**, both at the One-Stop Guidance Centers and in their surrounding networks
- helps the Centers to see what kind of **shared competence and knowledge capital** the Centers hold and how to gain competence

Activities and methods



Coordination and management coaching for One-Stop Guidance Centers

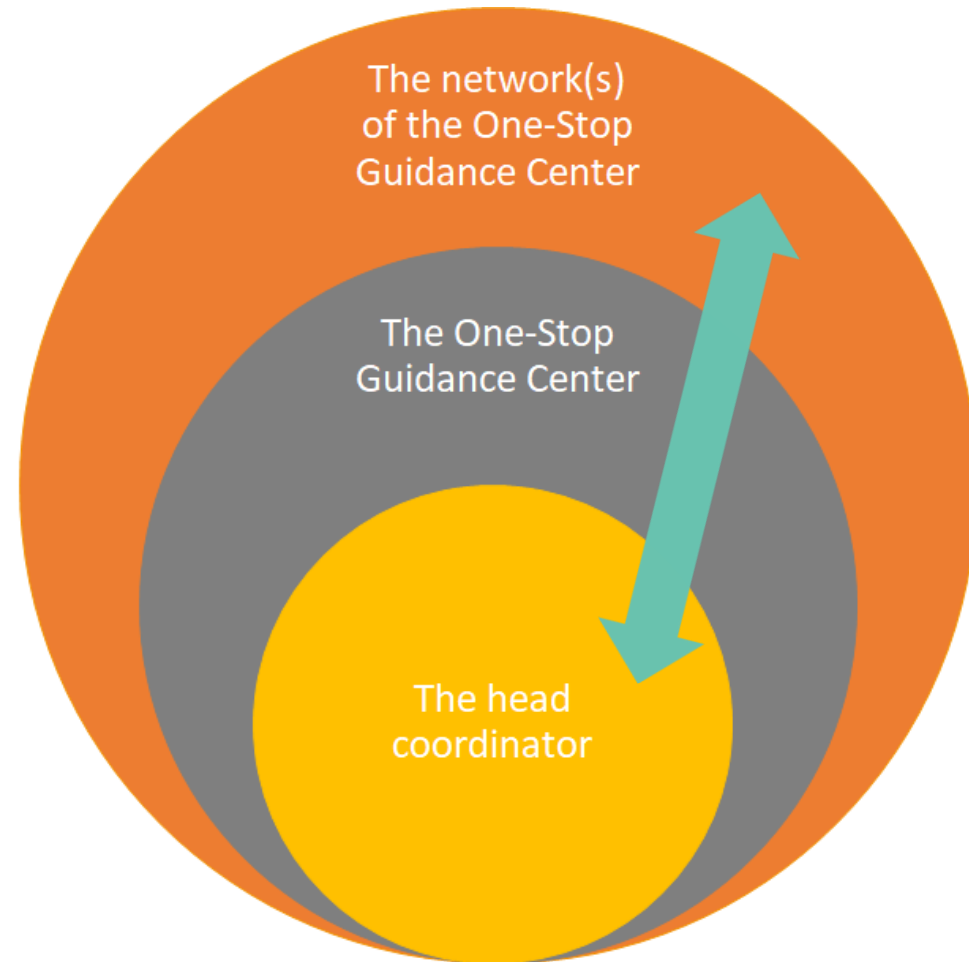
Leadership of change and development

Supporting well-being in the One-Stop Guidance Center

Recognizing and utilizing competences among the professionals in the transdisciplinary Center

The coordinator's role as leader in relation to the Center's professionals and their organizations

Leadership of the Center's network



Peer mentoring of One-Stop Guidance Centers' head coordinators



Mutuality, confidentiality

The themes arise from the group members' needs and demands

Experiences, challenges and good practices are shared in the group

The head coordinators' professional growth and well-being is supported

Coaching for One-Stop Guidance Centers

The objectives and values of the Center

Identifying factors that are either harmful or helpful for the Center's transdisciplinary collaboration

Identifying, recognizing and utilizing each other's competencies

Systematic assessment and development of transdisciplinary collaboration and guidance competencies





Outcomes and insights

- developing seamless guidance services that the Centers offer in innovative manners, recognizing the actual needs of the customers
- strengthened transdisciplinary collaboration competencies and intellectual capital among the Centers' personnel
- supporting the Centers' head coordinators to fully reach the potential of transdisciplinarity in customer-driven services
- <https://www.jamk.fi/en/Research-and-Development/RDI-Projects/tessuproject/home/>